

Request ID	26Z25827F	Client ID	2-pf8vh8_trav-gdl-77105637944-p-1
Customer Name	Travelport	Site Name	Travelport
		Date/ Time	07.05.2026 7:00 AM LT
Site Address	Guadalajara, Av. de las Américas 1462, 44610, Mexico		
Local contact	Michael Curtis	Phone Number	+44-7834259261

Should you have any difficulty preventing you from reaching the site on time, getting in touch with the Site Contact or the Support Engineer, please contact 24x7 Neeco Help Desk at +420 277 008 455 or by Email at technicalservices@neeco.com

**Installation summary**

Please describe the performed activity step by step

AT THE SITE, I IDENTIFIED MYSELF WITH THE CONTACT, AND PROCEEDED TO CONNECT TO THE CALL. WE NOTIFIED THE CORE SWITCHES AND THEY ASKED US TO MAKE SOME CONNECTIONS ON THE PORTS. ONCE ONLINE THEY PROCEEDED TO MAKE THEIR CONFIGURATION.

In case of HW Installation, it's MANDATORY to fill in the device PN and SN.

**Was any hardware installed? /YES/ - /NO/**

Chassis Part Number of installed device

Chassis Serial Number of installed device

Was the installation successful?	Please fill in Yes or No
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**Failure Reason (In case installation was not successful)**

In case installation was not successful, please describe the reason in detail.

Please fill IN and OUT time precisely and ALWAYS inform Neeco team before departure from the site.

IN Time	9:40 : am/pm	OUT Time	13 : 15 am/pm
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Customer's signature (or Site contact's)	Print name
	Fernando de Luevano A.

Field engineer's signature	Print name
	José Carlos Flores

**It is mandatory to provide SVR within 1 hour after intervention is finished. Thank you.**